



Customer Case 3

Change of the business strategy of a financial investment management company (FIMC)

A FIMC would like to optimise its business operations and work more efficiently in terms of cost. It therefore intends to outsource services relating to fund accounting or fund administration that have been performed internally so far to an experienced service provider in the future.

Challenge and problem presented for the customer

- Professional and cost-efficient administration of investment products
- No adjustment of processes, systems or interfaces at the FIMC and their partners resulting from the outsourcing
- Assurance that the outsourced services have the same level of quality as to date
- On-boarding/migration within a short span of time and without affecting quality
- Cost-efficient and stable administration of the fund products
- Consideration of the present reporting requirements of the FIMC and its investors

Approach to solution and why acb is the right partner

- Assumption of services within a very short time span, so that the customer can attend to reaching its ambitious strategic goals without delay
- Use of the consistent and standardised system, data and process platform ensures at all times the provision of high-quality services at competitive and transparently calculated prices
- The production and service model that scaled to various customer requirements in the individual product segments (investment and divestment) adjusts to the customer's process, interface and reporting requirements